



Aging Case Management

2021 YEAR-END IMPACT REPORT

ABOUT

Catholic Charities Aging Case Management assists seniors and adults with disabilities at every point in the spectrum of care. Whether individuals require on-going support with age-related health decline or assistance with discharge back home from a hospitalization or connection to community resources, our goals are to decrease risk and promote independence.

Aging Case Management provides connections to community resources such as home-delivered meals, home safety checks, transportation services, referrals for psychological services, and patient advocacy.

Aging Case Management services are available on a sliding scale, based on ability to pay.

SERVICES

- In-home assessments to help determine care needs
- Networking services with a safety net of resources
- Information and referral
- Authorize, arrange, coordinate, and monitor care
- Assistance with hospital or facility discharge
- Advocacy for aging adults including accompaniment to medical appointments, tools for problem solving, and conducting eligibility services for best connection to care

185 INDIVIDUALS SERVED

IMPACT

60%

were connected to services and resources

6,421

intensive case management hours provided

53%

better able to live independently

COVID-19 had a significant impact on the number of clients we served during 2021 due to state and county shelter-in-place ordinances that temporarily closed some of our programs as we worked to keep our clients and employees as safe and healthy as possible.