



BAYVIEW ACCESS POINT

2019 YEAR-END IMPACT REPORT

ABOUT

In November 2017, Catholic Charities partnered with the San Francisco Department of Homelessness and Supportive Housing (HSH) to open Bayview Access Point. Our Access Point staff partner with families to assess their eligibility for the City’s Online Navigation Entry (ONE) System and problem-solve their housing crises. The goal of this collaborative problem-solving is to help families avoid homelessness and stay together.

A family who is unsuccessful with housing problem-solving will be further assessed to identify vulnerability and housing needs. Access Point works collaboratively with HSH to ensure those with the highest needs are able to access shelter and appropriate housing interventions.

The City’s Online Navigation Entry (ONE) System automatically prioritizes families for housing based on their specific needs.

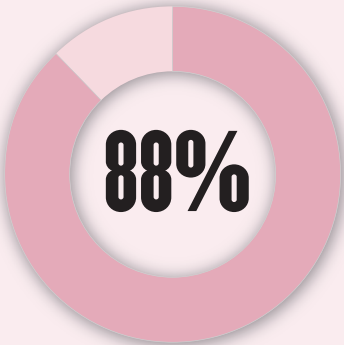
SERVICES

- Screen and assess families for eligibility
- Enroll eligible families in San Francisco Emergency Shelter/Housing Placement ONE (Online Navigation and Entry) System
- Referrals and links to services for ineligible families
- Children’s activities for families while adults are meeting with staff
- Mobile outreach to increase utilization of Access Point
- Problem solve with families to divert from public shelter system

1,404 INDIVIDUALS SERVED

IMPACT

These results are based on the self-sufficiency matrix assessment tool completed for the head of household.



success rate of intensive problem solving with a referral



mobile outreach connections



problem solving sessions