



Bayview and Mission Access Points

2021 YEAR-END IMPACT REPORT

ABOUT

The Catholic Charities Bayview and Mission Access Points operate in partnership with the San Francisco Department of Homelessness and Supportive Housing (HSH) to prevent family homelessness. Our Access Point staff work with families to assess their eligibility for the City's Online Navigation Entry (ONE) System and problem-solve their housing crises. The goal of this collaborative problem-solving is to help families avoid homelessness and stay together.

A family who is unsuccessful with housing problem-solving will be further assessed to identify vulnerability and housing needs. Our team of experts work collaboratively with HSH to ensure those with the highest needs are able to access shelter and appropriate housing interventions.

The City's Online Navigation Entry (ONE) System automatically prioritizes families for housing based on their specific needs.

SERVICES

- Screen and assess families for eligibility
- Enroll eligible families in San Francisco Emergency Shelter/Housing Placement ONE (Online Navigation and Entry) System
- Referrals and links to services for ineligible families
- Children's activities for families while adults are meeting with staff
- Mobile outreach to increase utilization of Access Point
- Problem solve with families to divert from public shelter system

1,211 CHILDREN AND 892 ADULTS SERVED

IMPACT

75%

of families experience chronic homelessness

69%

reported a household income of \$20,000 or more

97%

have lived in emergency shelters, with family or friends, or places not meant for human habitation (vehicles, abandoned buildings, outside)

COVID-19 had a significant impact on the number of clients we served during 2021 due to state and county shelter-in-place ordinances that temporarily closed some of our programs as we worked to keep our clients and employees as safe and healthy as possible.